

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

Applicant: Vos, et al. : Attorney. Ref. #: 1160215 - 0531069
Serial No. 10/825,645 : Group Art Unit: 2614
Filed: April 15, 2004 : Examiner: Lisa Hashem
For: METHOD AND APPARATUS FOR MANAGING CUSTOMER DATA

AMENDMENT AND RESPONSE

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Examiner:

In response to the Office Action dated February 05, 2009, please consider the following amendments and remarks.

Amendments to the claims begin on page 2 of this paper.

Remarks begin on page 6 of this paper.